



A Medical Record Management Workshop

Supplying employees with the most effective and essential health skills needed to focus on living while thriving in today's medical landscape.

Why we are proposing this event

Statistics show that 80 million Americans suffer from healthcare illiteracy. This silent epidemic not only directly impacts the individual and their livelihood but also wreaks havoc on our already strained insurance costs. Its ripple effects prove to be even more troublesome and encroach on fellow co-workers, and essentially everyone else's ability to provide and receive care. The goal of this program is to reach your employees and teach them how to oversee medical records and become more proficient in care. Research suggests that the first thing we must do to help reduce the illiteracy epidemic is to teach people better medical record management skills.

The Patient Better Project brings meaningful medical record management education. The Patient Better Project has created this interactive program to reach these individuals to learn how to become valuable assets in patient care.

Proposed event

The Patient Better Project Inc. will conduct a one-hour medical record management workshop for (X number) of employees to be held at your office of corporate event.

Educational needs

Today, people need medical record management education because it is an essential and relevant life skill that ensures the overall success in health status, communication, and outcomes. Research shows that those who have a better understanding of medical record managing helps to generate awareness of [their] health condition and have a greater potential to initiate changes/updates in care. Individuals who understand their medical record have reported a broader knowledge base of their own health concerns, the ability to communicate more effectively with their physicians, initiation of efforts to improve their health, and decreased utilization of healthcare services.¹

Learning objectives

Based on proven educational needs this course on medical record management focuses on people learning to:

- ✓ Become more proficient in medical record management.
- ✓ Learn an easier way to access medical records.
- ✓ Reduce unforeseen medical costs.
- ✓ Reduce emergency room visits.
- ✓ Have fewer complications (throughout medical journey).
- ✓ Obtain a higher quality of information-driven (in-person and virtual) medical appointments.

Learning objectives

Using our platform and a formula of proven concepts and ideas, The Patient Better Project will drastically reduce the number of the affected by targeting the most vulnerable population, our underserved. Utilizing the opportunities offered by social media, we can inexpensively focus on continuing and extending our reach well after our workshop has completed. Thus, giving The Patient Better Project the opportunity to

provide (lasting) ongoing meaningful healthcare education to ensure that this population-in-need can continue to thrive in today's medical landscape.

Proven drivers to help people continue to make more informed healthcare decisions:

Enhance Participation in Treatment: Have fewer complications, reduce emergency room visits, prepare for information-driven medical appointments, and reduce unforeseen costs.

Maximize Medical Utilization: Prepare for medical appointments, reduce unnecessary phone calls and office visits, and effectively take advantage of offered services, treatments, and resources.

Improve Risk Management: Have a realistic calculation of services needed for proper treatment and recovery to make more informed healthcare decisions.

Effectively Manage Care Records: Become an efficient liaison in the transfer of information from one doctor's office to the next.

Educational Methods and Design

Our health management program is injected with Meaningful Learning (ML), a widely recognized learning concept that embraces diversity of people on all learning levels to apply already learned knowledge and associate it to new. Among educators, it is understood that takes a lot of thought to integrate ML into the curriculum. The amount of ML in which one can incorporate into instructions is the element that differentiates the good instructors from the bad. ML is a coveted practice because it's the most reliable and proven method in which patients, family-members, and caregivers, with diverse backgrounds without previous industrial experience, can easily grasp and understand.

Outcome Measurement Components (Does our course work?)

Upon receiving medical record management training, attendees will receive Patient Better's medical record management system and self-assessment that is based on Moore's level of outcomes. A summary of the participants' answers will be sent back to you within 30 days of the event.

Program Date

TBD

Agenda

- Introduction to proper medical record management (5 minutes)
- The purpose of creating an effective medical history (10 minutes)
- Medical record management training (15 minutes)
- How to register in the Patient Better Academy and other resources (5 minutes)
- Conclusion (10 minutes)
- Q and A (15 minutes)
- Self-Assessment questionnaire

Requested amount and total program cost

Total program costs:

(Insert table)

Requested amount from Grantor:

Summary of The Patient Better Project Inc.

The Patient Better Project Inc. (TPBP Inc.) a nonprofit 501(c)(3) public charity that offers medical record management education to the underserved and “hard to reach” to learn how to manage medical records effectively and efficiently. TPBP Inc. is an organization that cultivates, trains, and dedicates people to help others in need to learn the necessary health management skills that will keep up with today’s ever-evolving health industry. TPBP Inc. addresses critical public health educational needs and assists researchers, insurers, pharma/device companies, awareness groups, foundations, health providers, and other charities and organizations as means to connect and communicate with our underserved community.

Summary of Patient Better’s Medical Record Management Program

Patient Better® is a standard health management program that applies meaningful concepts, intelligent tutorials, and purposeful tools to create insightful management capabilities for patients and their family-member caregivers to learn how to improve communication and health literacy skills. Patient Better infused Meaningful Learning (ML) into its curriculum to ensure proper delivery of education and medical record management so that laypersons from diverse backgrounds can acquire and adapt to training to pick up record managing skills quickly and be transformed into expert health advocates.

¹ Lester M, Boateng S, Studeny J, Coustasse A. Personal Health Records: Beneficial or Burdensome for Patients and Healthcare Providers?. *Perspect Health Inf Manag.* 2016;13(Spring):1h. Published 2016 Apr 1.